Top 10 Questions
Asked by Praxis™ Candidates

1. **How do I know which test(s) to take?**
   Check the [State Requirements page](https://www.ets.org/praxis/states) for the state in which you are planning to become certified or contact your state department of education. Each state using The Praxis® Series™ tests sets its own testing requirements.

2. **Where do I find information on test centers, test dates or deadlines?**
   This information is found on the [Praxis™ Test Centers and Dates page](https://www.ets.org/praxis/centers).

3. **How do I register for a Praxis test and where can I take a computer-delivered Praxis II® test?**
   See the [Register for a Test page](https://www.ets.org/praxis/register) for registration information, including how to register online. Praxis I® and select Praxis II tests are offered in both computer and paper delivery formats.

4. **Is there a registration fee for my test?**
   There is no registration fee for your Praxis test. See the [About the Tests page](https://www.ets.org/praxis/about/fees) for information on test fees which will vary depending on the test you are taking.

5. **How do I add a test to my registration, change my test date, change my test center or test?**
   Learn how to make changes to your registration on our [Cancel or Change Your Registration page](https://www.ets.org/praxis/register/changes).

6. **What do I do if I forget my user name and password?**
   Follow the appropriate link on the [Account Sign-in page](https://www.ets.org/praxis/username) to view your user name or create a new password.

7. **Where can I find information to help me prepare for my Praxis test?**
   ETS offers both free and affordable test preparation materials for each test title on the [Prepare for a Test page](https://www.ets.org/praxis/testprep) of our website.

8. **When will my scores be available, how long are they available and where can I find help understanding my scores?**
   Praxis score report schedules and score information, including a downloadable score guide, are available on our website's [Scores page](https://www.ets.org/praxis/scores). Your scores will be available for one year when you access your account, but may be requested for up to 10 years (for a small fee).

9. **How do I cancel my registration and receive a refund?**
   Learn about canceling your registration and receiving a refund on the [Cancel or Change Your Registration page](https://www.ets.org/praxis/register/changes) of our website.

10. **How can I contact ETS about The Praxis Series tests?**
    Visit the [Contact Us page](https://www.ets.org/praxis/contact).

   **Inside the U.S., U.S. Territories* and Canada**
   1-800-772-9476
   Monday – Friday, 8 a.m. – 7:45 p.m. (ET) except for U.S. holidays

   **Outside the U.S., U.S. Territories* and Canada**
   1-609-771-7395
   Monday – Friday, 8 a.m. – 7:45 p.m. (ET) except for U.S. holidays

   *For deaf or hearing impaired 1-609-771-7714 (TTY)
   24 hours a day, 7 days a week. Recorded information is available. 24 hours a day with a touch-tone phone. Phones are busiest between 11 a.m. and 2 p.m. and all day on Monday.

To learn more about Praxis, please visit:

[www.ets.org/praxis](https://www.ets.org/praxis)